

# FAQ

## **Anderson Township Electric Aggregation Program update March 25, 2025**

### **Anderson Township Electric Aggregation Program**

The Anderson Township Board of Township Trustees on March 6, 2025, approved a renewal rate contract with Dynegy Energy Services as electricity Provider to the Township's Aggregation Program. The contract sets the fixed retail price for generation charge to eligible participants in the Township's Aggregation Program at \$0.0986/kWh for regular energy, or \$0.1015/kWh for 100% renewable energy. The term begins with the June 2025 meter read date and continues through May 2026 meter read date, with no termination fee, and "open" enrollment. Opt-out notices for eligible customers were mailed from Dynegy Energy Services approximately March 21, 2025.

### **Who is eligible to enroll in the aggregation program?**

1. Customers not already under contract with a certified electric services company
2. Customers that do not have a special contract with the Utility
3. Customers located within Township boundaries
4. Customers who do not appear on the "do not aggregate" list of PUCO
5. Customers not on the Percentage of Income Payment Plan ("PIPP")
6. Customers who do not have past due amounts owing to the Utility
7. Mercantile customers that have provided affirmative consent to join the Aggregation Program
8. Small business owners using less than 700,000kWh per year

### **What if I am currently enrolled with a different alternate Provider than Dynegy Energy Services and I want to join the Aggregation Program?**

Residents may join the Aggregation Program after the initial 21 day opt-out and 7 day rescission period expires by contacting our broker, Energy Alliance at (513) 794-5555, or Dynegy Energy Services at (888) 682-2170. Residents will be responsible for any early termination fees with their current supplier. There is no fee to join the Aggregation Program.

### **Are new residents automatically enrolled in the Aggregation Program?**

No, new residents will receive standard Duke Energy rates for electricity. Eligible new residents may join the Aggregation Program after the expiration of the initial opt-out period by contacting our broker, Energy Alliance at (513) 794-5555, or Dynegy Energy Services at (888) 682-2170. The rate will be the same as the rate negotiated for the Aggregation Program.

### **What if I move within the Township?**

An Aggregation Participant who moves from one location to another within the Township boundaries and retains the same account number will remain an Aggregation Participant and will receive the same price it would have received if its location had not moved. An Aggregation Participant who moves from one location to another within the Township boundaries and is assigned a new account number may enroll its new account in the Aggregation Program and receive the same price, provided the new account is eligible for Aggregation.

### **What if I move outside of the Township?**

An Aggregation Participant who moves out of the Township boundaries will no longer be eligible to participate in the Aggregation, and will not be charged an early termination fee from Dynegy Energy Services.

### **Does the township government receive funding as a result of my enrollment?**

Anderson Township does not receive any financial benefit by offering the Aggregation Program.

### **Why do I continue to receive offers from suppliers when I am enrolled in the Aggregation Program?**

Neither Anderson Township nor its broker can stop suppliers from soliciting by mail or telephone. To clarify, neither Anderson Township nor its broker, Energy Alliances, conducts electric aggregation business door-to-door.

### **Who do I call for an electricity outage?**

Call Duke Energy at 800-543-5599 or report an outage at [www.duke-energy.com/outages](http://www.duke-energy.com/outages)

### **How does my billing work in the aggregation program?**

Aggregation Participants will receive a single bill from Duke Energy. Aggregation Participants will see Dynegy Electric Services or DES listed under generation charges in explanation of current charges portion of bill.

### **How do I get on the "Do Not Aggregate" list for electric aggregation?**

Visit PUCO website at [www.puco.ohio.gov/puco-forms/electric-do-not-aggregate-list-form](http://www.puco.ohio.gov/puco-forms/electric-do-not-aggregate-list-form) for available options to register.

**Note:** To offer newly eligible customers the ability to join the Aggregation Program, Dynegy Energy Services may refresh the Aggregation. The process for refreshing will follow the process for determining eligibility, providing opt-out notices and pooling accounts. Current Aggregation participants and those who previously declined participation will not receive the opt-out notice for newly eligible customers.

### How do I compare my existing Duke Energy rate with the Aggregation Program rate offer?

In the sample Duke Energy bill below, dividing the Total Generation Charges of \$82.65 by the total kWh usage of 831.788 results in a rate of \$0.10/kWh.

#### Billing details - Electric

<b>Billing Period - Jun 09 23 to Jul 10 23</b>	
<b>Meter - [REDACTED]</b>	
<b>Duke Energy Delivery</b>	
Service Delivery	
Distribution-Customer Charge	\$8.00
Distribution-Energy Charge	
831.788 kWh @ \$0.03969300	33.01
Delivery Riders	17.91
Generation Charges	
Retail Capacity Rider (RC)	3.64
Retail Energy Rider (RE)	81.36
Alternative Energy Recovery Rider (AER-R)	0.40
Supplier Cost Reconciliation Rider (SCR)	\$-2.75
Generation Riders	0.44
<b>Total Current Charges</b>	<b>\$142.01</b>